

Building Vaccine Confidence WE CAN DO THIS!

Gregg McAllister
CMS Chicago, Local Engagement
gregg.mcallister@cms.hhs.gov



What is Vaccine Confidence?



Vaccine confidence is the trust that patients, their families, and providers have in:

- Recommended vaccines
- Providers who administer vaccines
- Processes and policies that lead to vaccine development, licensure or authorization, manufacturing, and recommendations for use

Why Is It Important? (as of 7/27)



Total Vaccine Doses

Delivered 395,460,845

Administered 342,607,540

Learn more about the distribution of vaccines.

163.3M

People fully vaccinated

People Vaccinated	At Least One Dose	Fully Vaccinated
Total	188,996,475	163,312,474
% of Total Population	56.9%	49.2%
Population ≥ 12 Years of Age	188,773,621	163,183,082
% of Population ≥ 12 Years of Age	66.6%	57.6%
Population ≥ 18 Years of Age	178,478,720	155,178,182
% of Population ≥ 18 Years of Age	69.1%	60.1%
Population ≥ 65 Years of Age	48,958,631	43,644,066
% of Population ≥ 65 Years of Age	89.5%	79.8%

- SLOW
- THE
- SPREAD

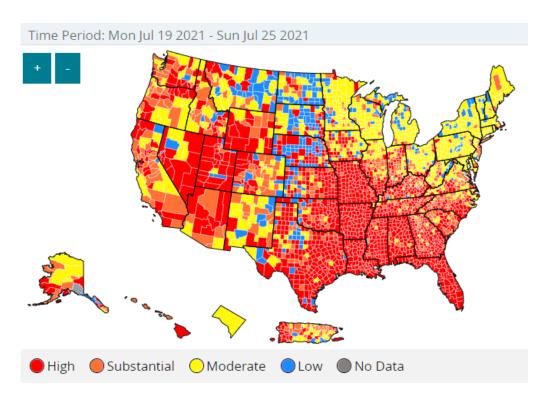
Data as of 7/27/2021 https://covid.cdc.gov/covid-datatracker/#vaccinations

About these data

CDC | Data as of: July 27, 2021 6:00am ET. Posted: Tuesday, July 27, 2021 3:05 PM ET

Community Transmission



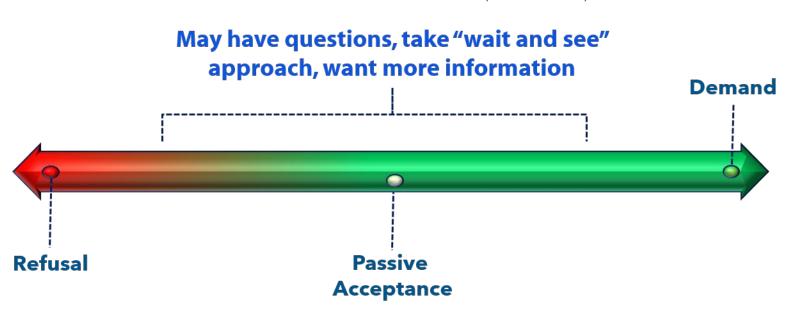


- HIGH
- SUBSTANTIAL
- MODERATE
- LOW
- No Data
- https://covid.cdc.gov//covid-datatracker/#county-view

Why Is It Important?



INCREASING CONFIDENCE IN VACCINE, VACCINATOR, AND HEALTH SYSTEM



Six Ways to Build COVID-19 Vaccine Confidence



- 1. Encourage leaders in your family, community, or organizations to be vaccine champions.
- 2. Have discussions with your friends and family about vaccination to understand their perspective and encourage their decision to vaccinate.
- 3. Share key messages that promote action through multiple trusted channels.
- **4. Help educate people** about COVID-19 vaccines, including how they were developed and their intense safety monitoring, and how you can talk to others about the vaccines.
- **5. Learn more** about finding credible vaccine information. When you come across COVID-19 information, cross-check with CDC.gov and learn how to respond to misinformation you encounter.
- **6.** Make your decision to get vaccinated visible and celebrate it!

Vaccinate with Confidence





Build Trust

- Empower Healthcare Personnel
- Engage Communities and Individuals

Build Trust





Build Trust

Share clear, complete, and accurate messages about <u>COVID-19</u> <u>vaccines</u> and take visible actions to build trust in the vaccine, the vaccinator, and the system in coordination with federal, state, and local agencies and partners.

Action Steps:

- Communicate transparently about the process for <u>authorizing</u> , approving, <u>making recommendations</u> for, <u>monitoring the safety</u> of, <u>distributing</u> , allocating, and <u>administering</u> COVID-19 vaccines, including <u>data handling</u>.
- Provide regular updates on: <u>benefits</u>, <u>safety</u>, <u>side effects</u> and <u>effectiveness</u>; clearly communicate what is not known.
- <u>Proactively address</u> and mitigate the spread and harm of misinformation via social media platforms, partners, and trusted messengers.

- Communicate
- Update
- Be Proactive

Empower Healthcare Personnel





Empower Healthcare Personnel

Promote confidence among healthcare personnel* in their decision to get vaccinated and to recommend vaccination to their patients.

Action Steps:

- Engage national professional associations, health systems, and healthcare personnel often and early to ensure a clear understanding of the vaccine development and <u>approval processes</u> . new vaccine technologies, and the <u>benefits of vaccination</u>.
- Ensure healthcare systems and medical practices are equipped to <u>create a culture that builds confidence</u> in COVID-19 vaccination.
- Strengthen the capacity of healthcare professionals to have empathetic <u>vaccine conversations</u>, address myths and <u>common questions</u>, provide <u>tailored vaccine</u> <u>information</u> to patients, and use motivational interviewing techniques when needed.

*Personnel = All staff working in healthcare settings, including physicians, PAs/NPs, nurses, allied health professionals, pharmacists, support staff, and community health workers.

- Engage
- Ensure
- Strengthen

Engage Communities





Engage Communities and Individuals

Engage communities in a sustainable, equitable, and inclusive way—using two-way communication to listen, build trust, and increase collaboration.

Action Steps:

- Empower vaccine recipients to <u>share</u> their personal stories and reasons for vaccination within their circles of influence.
- Work with health departments and national partners to <u>engage communities</u> around vaccine confidence and service delivery strategies, including adaptation of vaccination provider sites to meet community needs.
- Collaborate with trusted messengers—such as faith-based and community leaders—to tailor and share culturally relevant messages and materials with diverse communities.

- Empower
- Partner
- Collaborate

We Can Do This!





U.S. Department of Health & Human Services public education campaign to increase public confidence in and uptake of COVID-19 vaccines.

https://wecandothis.hhs.gov/

Strategy and Goals





- Explain how Americans can protect themselves from COVID-19.
- Strengthen public confidence in the vaccines so those who are hesitant will be more willing to consider vaccination
- Increase vaccine uptake by informing Americans about how and where to get vaccinated

The COVID-19 Community Corps (





As a Corps member, you'll get resources to help you build vaccine confidence in your community, including:

- Fact sheets on vaccine safety, tips on how to talk with friends and family about the importance of vaccination, and hints for planning and attending community events
- Social media content to share with your followers
- Regular email updates with the latest vaccine news and resources to share
- https://wecandothis.hhs.gov/covidcommunitycorps

Public Education Activities



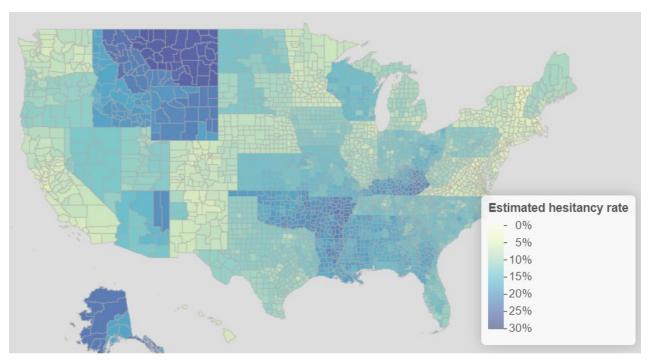


Three themes:

- 1. Slow the Spread
- 2. Building Vaccine Confidence
- 3. Preparing the Nation

Vaccine Hesitancy Map





Vaccine
hesitancy rates
are derived
from surveys
conducted by
the U.S.
Census Bureau

https://wecandothis.hhs.gov/vaccine-hesitancy-your-community

Resources and Toolkits



- Audience
- Language
- Resource Type
- Topic

Messages per Audience



- General (99)
- Black African American (52)
- Latino –
 Hispanic (49)
- Health Care Professionals (47)
- Faith-based Communities (24)

- Agricultural workers (22)
- LGBTQ+ (20)
- Public Transport Workers (20)
- AAPI (10)
- American Indians, Alaska Natives (6)
- (xx) = number of resources available by audience type

- Rural Communities (6)
- People with Disabilities (5)
- Parents (2)
- Young Adults (2)
- Older Adults (34)
- Community
 Health Workers
 (29)

Materials by Language



- English (274)
- Spanish (114)
- Chinese (4)
- Japanese (2)

- Korean (2)
- Filipino (1)
- Vietnamese (1)

(xx) = number of resources available by language

Resource Type



- Social Media (141)
- Informational Content (114)
- Posters & Flyers (63)
- Video (33)

- Toolkits (31)
- Campaign Ads (26)
- Audio (7)

(xx) = number of resources available by type

Resource Examples





Let's Make
COVID History
Social media
graphic
Also search by key word



Get a COVID-19 Vaccine Today Flyer



Party Like It's 2019
15 second
advertisement
targeting young
adults

Topic



- Getting Vaccinated (132)
- Preventive Measures (104)
- Outreach Support (93)
- Vaccine Safety (60)

- Vaccine Benefits (21)
- COVID-19 Information (8)
- Vaccine Development(6)
- Campaign Information (2)

(xx) = number of resources available by topic

Resources



- CDC: Vaccinate with Confidence -<u>https://www.cdc.gov/vaccines/covid-19/vaccinate-with-confidence.html</u>
- CDC: Vaccinate with Confidence - <u>https://www.cdc.gov/vaccines/covid-</u> <u>19/downloads/VaccinateWConfidence-</u> <u>TipsForHCTeams</u> 508.pptx
- HHS: We Can Do This https://wecandothis.hhs.gov/

HHS Notice of Funding Opportunity (NOFO)



Promoting Vaccine Confidence in Local Communities through Partnership with Regional Health Offices

- Eligible Entities
- Technical Assistance Webinar-July 22, 2021 @ 3:00 CT
- Closing Date- August 17, 2021

https://www.grantsolutions.gov/gs/preaward/previewPublicAnnouncement.do?id=93994

Questions and Discussion



Questions or Comments?



Feedback

Please include title:

"5-CMS Chicago Building Vaccine Confidence July 22"

